

Human Capital Management, Central Office

REFUND NOTIFICATION

**REFUND OF APPLICATION FEES/ INTIMATION CHARGES FOR RECRUITMENT OF SAFAI
KARMACHARI CUM SUB-STAFF AND/ OR SUB-STAFF 2024-25**

In continuation to the Refund Notification dated 01.02.2025 regarding refund of application fees / intimation charges for the recruitment of Safai Karmachari-cum-Sub-Staff and/or Sub-Staff (Recruitment Notifications dated 19.12.2023 and 06.06.2024), the Bank had processed refund requests received during the first refund window from 07.02.2025 to 22.02.2025.

During this process, a total of 1,01,982 candidates submitted their refund requests. Out of these, the refund amount was successfully credited to the accounts of 83,893 candidates. For the remaining 18,089 candidates (Annexure-I) could not be credited due to incorrect or incomplete bank account details or technical failure during NEFT processing.

The bank has provided second chance to apply for refund of application fees to all the candidates who could not apply earlier and also to those whose refund had been failed (Annexure-II).

All the above candidates are advised to submit accurate and complete bank account details to facilitate smooth refund processing.

REFUND PROCESS :-

- 1. Dedicated Link:** Bank has provided a following dedicated link to the candidates. *Dedicated link:* <https://ibpsonline.ibps.in/cbiskssnov23/> Through this link, candidate has to log in using their registration credentials (Registration Number and Password/Date of Birth in DD-MM-YYYY format- The combination of above two credentials is mandatory to log in the provided link) and submit their complete bank account details required for the refund.
- 2. Required Details:** Name of the candidate, Bank account number, IFSC code, Bank and Branch name.
- 3. Updated Credentials for Refund Process:** The refund process will utilize the updated account credentials provided by the candidates through the above-mentioned dedicated link to ensure accurate and seamless refund transactions.
- 4. Verification Responsibility:** Candidates will be responsible for providing accurate account details. Bank will not be liable for incorrect submissions
- 5. Refund Window Timeline:** 16.12.2025 to 09.01.2026 for providing complete account details. The refund process will leverage the same credentials used during registration to ensure authenticity.
Refund Amount: SC/ST/PwBD/EXSM candidates: ₹175 (inclusive of GST).
Other candidates: ₹850 (inclusive of GST).

The candidates are required to apply for refund of application fees during the refund window timeline from 16.12.2025 to 09.01.2026.

The bank has already intimated the applicants about refund process and their registration number via SMS and E-Mail on their registered mobile number and E-Mail ID respectively.

Place: Mumbai

Date: 16.12.2025

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General Manager-HCM